

STRATEGIC PLAN 2025-2030



Purpose

We help people find their place and forge a fair future.

Vision

Empowered, inclusive, resilient, multicultural communities.

Mission

Creating strong communities and fulfilling lives by disrupting the cycle of disadvantage in Fairfield and Greater Western Sydney.

Values

Grit



We stay dedicated to supporting our communities in achieving their goals and aspirations.

Love



Love for humanity is at the heart of everything we do, treating every person with kindness, empathy, and respect.

Excellence



We are continuously improving to achieve outstanding outcomes and impact for our communities.

Equity



We ensure that every person has the support and resources they need to build a fulfilling life.

Integrity



In everything we do, we are accountable, we are honest, we are responsible.

Strategic Priorities



Community-led, evidence-informed service excellence

Partnering with our communities to address social, economic, education, health and wellbeing issues by embedding excellence in our community-led and evidence-informed practices.



A Leading Voice with our Communities

Building our capacity, and that of our communities, to speak and advocate authentically and with authority across a range of forums and platforms.



Elevate our Presence

Purposefully building our profile to effectively deliver on our vision of empowering our communities.



Growth and Partnerships

Growing our infrastructure, nurturing our stakeholder relationships, and pursuing opportunities for new and diverse income streams.